CAP Computer/Electronic Accommodations Program

Support. Equip. Empower.

CAP's Wounded Service Member Initiative

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CAP Overview

- CAP was established in 1990 as DoD's centrally funded program to provide accommodations
- Expanded by Congress in 2000 to support other Federal agencies
- Partnerships with 65 Federal agencies, including the VA, HHS, and DHS
- Over 71,000 accommodations since inception
- CAP Mission: To provide assistive technology and accommodations to ensure people with disabilities and Wounded Service Members have equal access to the information environment and opportunities in the Department of Defense and throughout the Federal government

CAP's Wounded Service Members Initiative

- "Support. Equip. Empower."
  - Support: Recovery and Rehabilitation
  - Equip: Assistive Technology
  - Empower: Employment
- Established in January 2004, over 10,000 accommodations since inception
- FY08 Accomplishments
  - Provided 4,000 accommodations
  - DoDI 6025.22: Retention of assistive technology (AT) after separation or medical retirement from active service

DoDI Instruction 6025.22

Assistive Technology (AT) for Wounded Service Members

- Outcome of Public Law 109-364
- Defines terms, assigns responsibilities, and establishes procedures for implementing AT programs within MTFs
- Establishes policy for AT programs within the MHS
- Provides support for an interdependent AT system between CAP and MTFs to improve the delivery and the quality of rehabilitative services to wounded service members

DoDI Implementation Plan
Roles and Responsibilities

- ASD(HA) establishes a standardized methodology for implementing CAP
- SGs disseminate CAP policy and procedures and ensure MTF commanders designate a CAP representative or coordinator
- TMA Directors ensure regional offices supports CAP and incorporate CAP process in healthcare programs and procedures
- MTF commanders, in collaboration with CAP, develop a plan for ensuring eligible service members have access to AT services and designated CAP representative

DoDI Implementation Plan
Policy for AT Programs

- MTF Commanders establish MOU with CAP and identify CAP representative
- MTF CAP representatives work with CAP to:
  - Conduct needs assessments
  - Identify training needs and technical support
  - Submit AT requests to CAP for review
- CAP will provide AT to MTFs:
  - Integrate general-use AT into rehabilitation services
  - Onsite assessments and training for wounded service members

DoDI Implementation Plan

Improve Delivery and Quality of Service

- Service Members will retain property upon separation
  - Public Law 109-364
  - Department of Veterans Affairs will provide AT and rehabilitation services after activity duty separation
- CAP and MTF annual reviews
  - Maintain records of activity
  - Medical departments
  - AT and training
  - Measure healthcare and re-employment outcomes

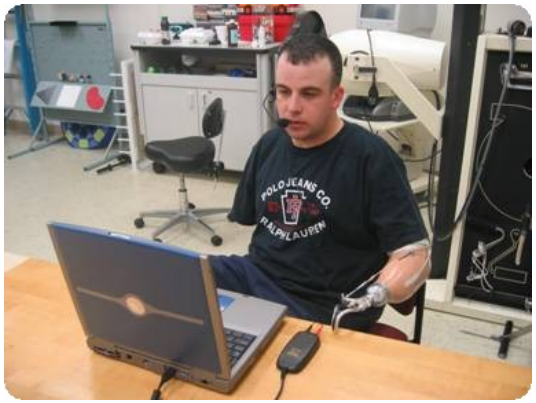
Support Through Training
and Needs Assessments

Equip with Assistive
Technology Solutions

Empower Through Employment

Support Through Training and Needs Assessments

- Training for Medical Providers and Military Liaisons
  - Discuss how CAP provides needs assessments and AT to wounded service members throughout the recovery and rehabilitation process.
  - Review and demonstrate available AT.
  - Identify methods to integrate AT into rehabilitative services and settings using best practice partnerships and training models.
- Needs Assessments
  - Conduct individual needs assessments for each wounded service member.



CAP In-Service Training for MTFs

- Bi-monthly Webinars
  - DoDI 6025.22 Implementation
  - Introduction of new AT
  - Needs Assessment Training
- On-site Visits/training
  - In conjunction with “Hiring Heroes” events (what about locations with no HH events?)
- Annual training
  - In conjunction with health care/provider conferences

Equip with Assistive Technology Solutions

- **Dexterity Impairments:**
  Alternative keyboards, input devices and voice recognition software
- **Vision Loss**
  Screen readers and training, magnification software, closed-circuit televisions (CCTVs)
- **Hearing Loss**
  Assistive listening devices (ALDs) and personal amplification devices
- **Cognitive Impairments, including Traumatic Brain Injuries (TBI)**
  Cueing and memory aids, literacy software, screen readers, ALDs, augmentative communication devices

Needs Assessments / Tech Demo

CAP Technology Evaluation Center (CAPTEC)

- Assist individuals and supervisors in choosing appropriate computer and electronic accommodations
- Wide variety of assistive technology
  - VTC capability
  - Tours
- Located in the Pentagon (2A259)
  - 703-693-5160 (V)
  - 703-693-6189 (TTY)

Empower Through Employment

- Provide AT to increase access and employment opportunities in the Federal government
- Provide services and resources
  - Internship programs
  - Public and private sector initiatives
  - Federal agency partnership programs
    - Military Programs
    - Military Severely Injured Center
    - VA Seamless Transition
    - DOL VETS/ ODEP
      America's Heroes at Work!

www.tricare.mil/cap/wsm

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Wounded Service Member Initiative

- Submit WSM Needs Assessment
- Submit WSM Request

Already know what you need? Please submit an online request for assistive technology products and training.

- Browse Assistive Technology

1 2 3 4 5

CAP Supports Wounded Service Members

CAP works closely with service members across the nation to ensure they receive appropriate assistive technology for their needs. Accommodations are available for service members with vision or hearing loss, dexterity impairments, including

WSM Materials

In recognition of the increased need to have documents available in Spanish, CAP has translated its CAPFacts (PDF) and Wounded Service Member Fact